

## General Instructions

- Do not leave products wrapped up if stored in the weather before installation. Trapped heat and moisture can severely damage the surface finish. If covered storage is not available, consider asking Astra to store the product until the site is ready to install.
- When lifting furniture at any time, do not lift by the slats or they may pull off the frame. Hold the frame when lifting, not the slats.
- Inspect daily & clean all furniture surfaces regularly (at least weekly) using slightly soapy warm water and soft cleaning cloth.
- Do not use chemicals or abrasive compounds to clean surfaces as this may damage the surface coating.
- NOTE: Food scraps, soft drinks, juice spills etc, if left on surface can be harmful to surfaces of any kind.
- Clean it, keep it looking good!

## Fasteners

Check all fasteners regularly for tightness. Use Loctite 243 Adhesive Threadlocker to help prevent loosening of fasteners (e.g. from vibration).

## Timber Slats

After unwrapping hardwood slat furniture, wipe the slats with a cloth to remove excess oil. Allow 72 hours to dry in the sun before use.

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It is recommended to re-finish the slats every 3-6 months to preserve the hardwood and keep it looking new. When furniture is in an exposed location, the effect of the weather on the finish and the timber substrate is very harsh, not only with UV but also expansion and contraction from the effects of heating/cooling cycles and wet/dry cycles. Other elements the timber comes in touch with (graffiti removal or chewing gum removal, cleaning, acidic rain, acidic drink spills like orange juice or fizzy drink etc to name a few) all contribute to a breakdown of the finish. Variations of texture, pattern and colour, plus weathering of finished surfaces is normal and is not a warranty issue.

For refurbishing outdoor timber slats, we recommend the timber protection oil CUTTEK CD50. Available from most paint, timber and hardware stores in 1L cans, Cuttek timber oils penetrate and nourish the timber for long term protection from moisture reduces cupping, warping and splitting. The manufacturer's instructions must be followed. Allow 72 hours to dry in the sun before use.

## Enviroslat - Recycled Composite Slats

Composite slats are made from a recycled plastic and wood fibre combination creating a tough and maintenance free timber-look slat. No ongoing maintenance is required, refer to 'General Cleaning Instructions' above. The colour of composite slats is throughout the full material thickness which means that any scratches or stains can be sanded off. *When lifting furniture at any time, do not lift by the slats or they may pull off the frame. Hold the metal frame when lifting, not the slats.* Variations of texture, pattern and shade can occur from batch to batch, or within batches and is not a warranty issue.

## Powder Coated Finish

Powder Coated surfaces should be kept clean – refer to 'General Cleaning Instructions' above. If the coating is broken through physical damage, it must be touched up immediately after suitable surface preparation to protect the substrate from corrosion setting in. With woodgrain powder coat surfaces, the grain helps to hide minor scratches and is easy to touch up if required with nail polish or touch up pens. Do not leave products wrapped up if stored in the weather before installation. Trapped heat and moisture can severely damage the surface finish. If covered storage is not available, consider asking Astra to store the product until the site is ready to install.

## Anodised Aluminium

Despite the hard, electrochemical surface coating with anodised finishes, fine scratches can appear over time. No ongoing maintenance – refer to 'General Cleaning Instructions' above.

## Mill Finished Aluminium

Natural mill finished aluminium, can develop a natural white oxidation over a period of time. This is a superficial surface development and is not a defect with the material. Do not leave products wrapped up if stored in the weather before installation. Trapped heat and moisture can severely damage the surface finish. If covered storage is not available, consider asking Astra to store the product until the site is ready to install.

## Stainless Steel

Stainless Steel is a very low maintenance material. Refer to 'General Cleaning Instructions' above – a soft damp rag is always best to try first. 'WD40', solvents or 'Stainless steel Cleaner' can be carefully applied where necessary following the manufacturer's instructions. Brushed finish stainless that gets light scratches can be re-polished with a plastic scourer pad taking care to follow the direction of the original grain. Professional polishing may be required for heavy scratches or mirror finish stainless steel. In corrosive environments, the colour of stainless steel can change to a light brown colour which is called 'tea staining'. This may look somewhat unsightly as far as aesthetics are concerned but is not rust and does not affect the structural integrity of the material.

## Hot Dipped Galvanised Finish

No ongoing maintenance – refer to 'General Cleaning Instructions' above. Galvanised surfaces originally have a motley silver finish but can develop an oxidation called white rust due to the high-quality sacrificial corrosion

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protection that zinc-rich (galvanised) coatings provide over the substrate. This will change over time to a dull grey finish and is a perfectly normal process. In the unlikely event that the surface is broken through physical damage, grinding or cutting, hot dipped galvanised surfaces can be touched up with zinc-rich cold-gal aerosol paints. Do not leave products wrapped up if stored in the weather before installation. Trapped heat and moisture can severely damage the surface finish. If covered storage is not available, consider asking Astra to store the product until the site is ready to install.

## Replacement Parts

If the need arises, replacement parts and fasteners are available from Area Safe Products. Often these will be in stock although a cost and lead time may apply.

## Warranty

Refer to 'Astra Street Furniture Warranty Policy' document for product warranty. This can be found on [www.astrastreetfurniture.com.au](http://www.astrastreetfurniture.com.au).

